



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Extraordinary Programme Steering Group #48.2 19 September 2025

Version 1.0

MHHS-DEL4211

Document Classification: Public

Agenda

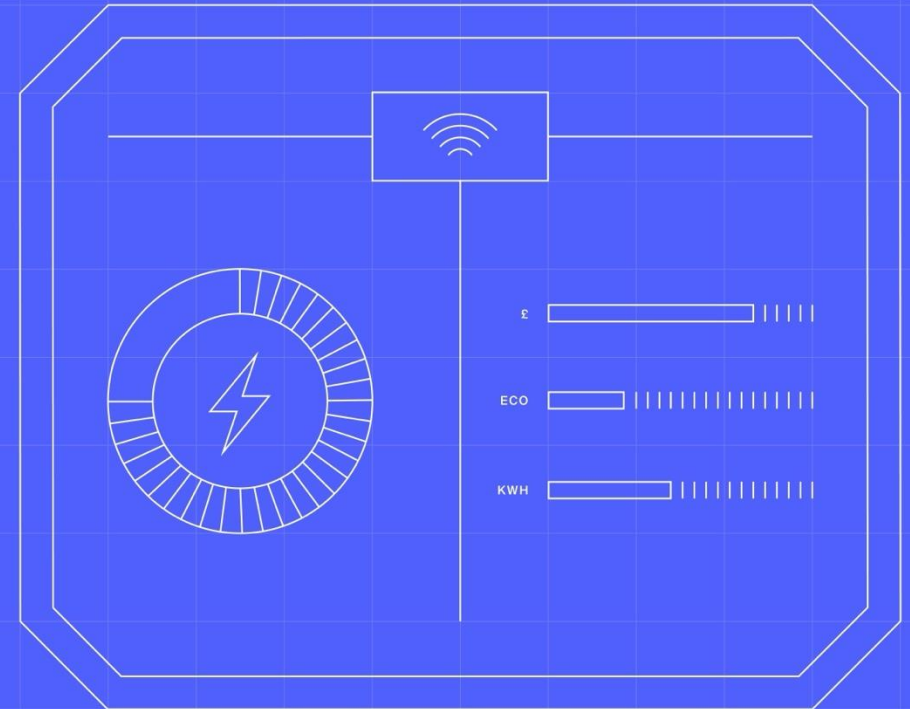
#	Item	Objective	Type	Lead(s)	Time	Page
1	Welcome		-	Chair	15:00-15:05 5 mins	1
2	M10 Decision Making Choreography	Reminder of M10 Decision-Making Choreography	Information	Programme (Lewis Hall)	15:05-15:10 5 mins	3
3	Programme view of current M10 status	- Recap of the relevant M10 Acceptance Criteria progress and their associated risks - Outstanding work / work-off items	Information	Programme (Lewis Hall)	15:10-15:25 15 mins	5
4	Helix Conditional Work-Off Items	Outline of Helix Conditional Work-Off Items	Information	Elexon	15:25-15:25 0 mins	22
5	IPA view of current M10 status	IPA view of M10 progress and risks	Information	IPA	15:25-15:35 10 mins	24
6	Cutover Comms & Next Steps	- Cutover Communications - Next steps	Information	Programme (Lewis McKenzie)	15:35-15:45 10 mins	29
7	Decision to Approve T3-MI-0035	PSG to approve T3-MI-0035 (Confirm that the Programme can enter M10)	Decision	Programme (Chair)	15:45-15:55 10 mins	32
8	Summary and Next Steps	Summarise actions and decisions, and look ahead to next meeting	Information	Chair & Secretariat	15:55-16:00 5 mins	34

M10 Decision-Making Choreography

Information: Reminder of M10 Decision-making Choreography

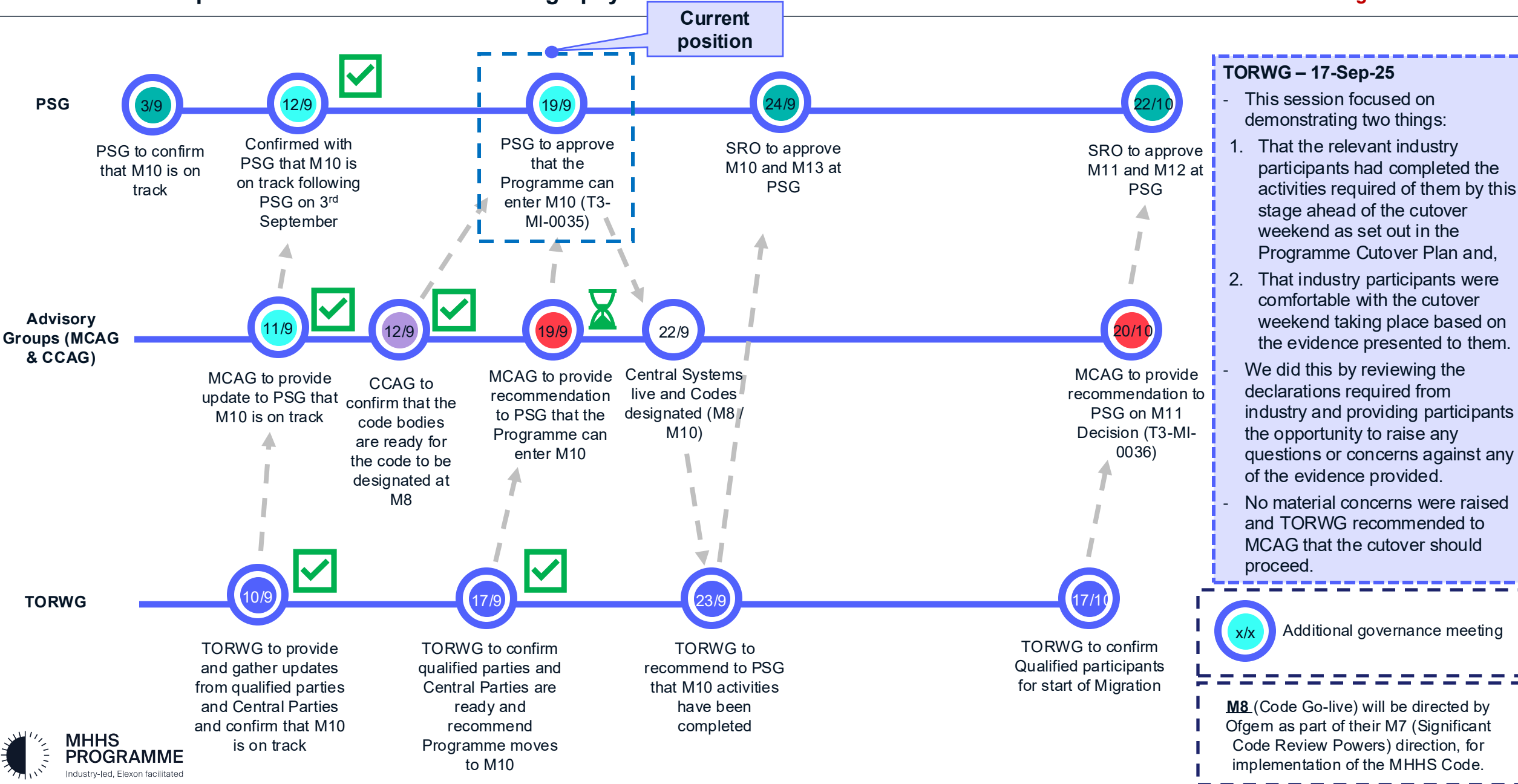
Programme (Lewis Hall)

5 mins



Overview of Proposed M10/M11 Decision Choreography

Slide to be refreshed following MCAG on 19/09



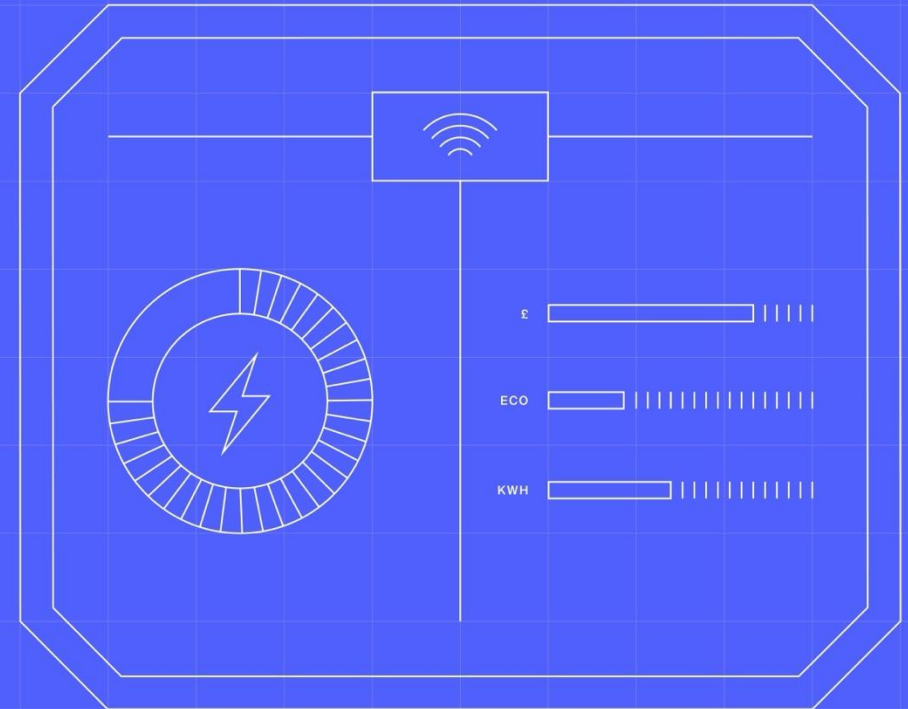
Programme View of Current M10 Status

INFORMATION:

- Recap of the relevant M10 Acceptance Criteria progress and their associated risks
- Outstanding work / work-off items

Programme (Lewis Hall)

15 mins



Agenda no.	Agenda item
1	M10 Acceptance Criteria – latest status
2	M10 Acceptance Criteria – Accepted risks and open items
3	Progress against the M10/M11 Glide Path
4	M10 Work Off Plan

There are **no known blockers** to M10 that would prevent the Programme from proceeding into the M10 cutover weekend.

Situation

- The cutover plan is progressing on track with timelines.
- Confirmation received from all LDSOs that ISD files have been successfully loaded ahead of cutover weekend.
- All LDSOs are qualified to operate in MHHS arrangements.
- 1 supplier and their contracted agents have also been qualified by the Code Bodies.
- Confirmation received from Elexon that release 25.14.3 has been deployed and VAS inspection activities have concluded.
- The M10 work-off plan can all be delivered post-M10 without impacting BAU settlement or central system stability.
- At PSG on 12-Sep-25, the Programme noted that the risk level was higher than desirable at the current stage.
- However, if the activities captured in the M10/M11 glidepath were delivered as set out, the risk level would reduce to a manageable position ahead of cutover weekend.
- Those activities (*successful loading of ISD files by LDSOs, completion of VAS inspection activities and deployment of Helix Release 25.14.3*) have ensured the risk level carried by the Programme has reduced as planned.

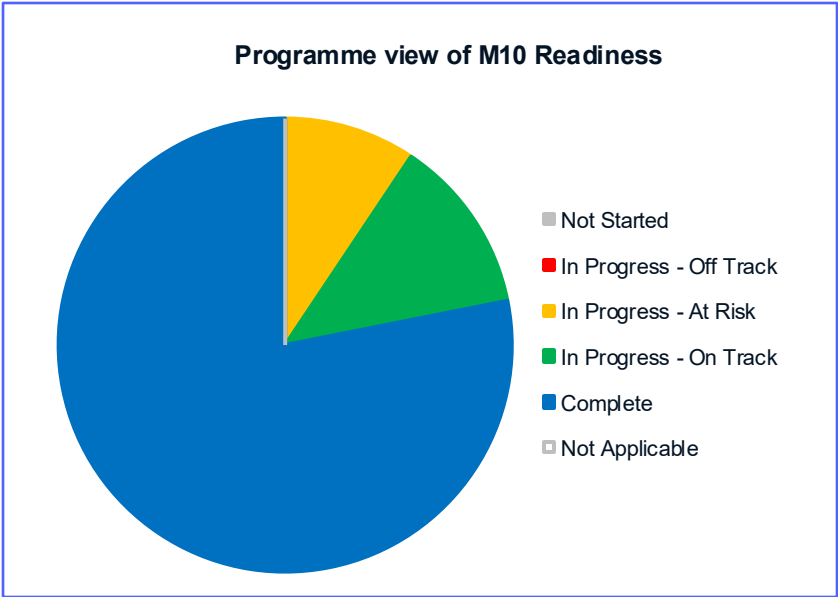
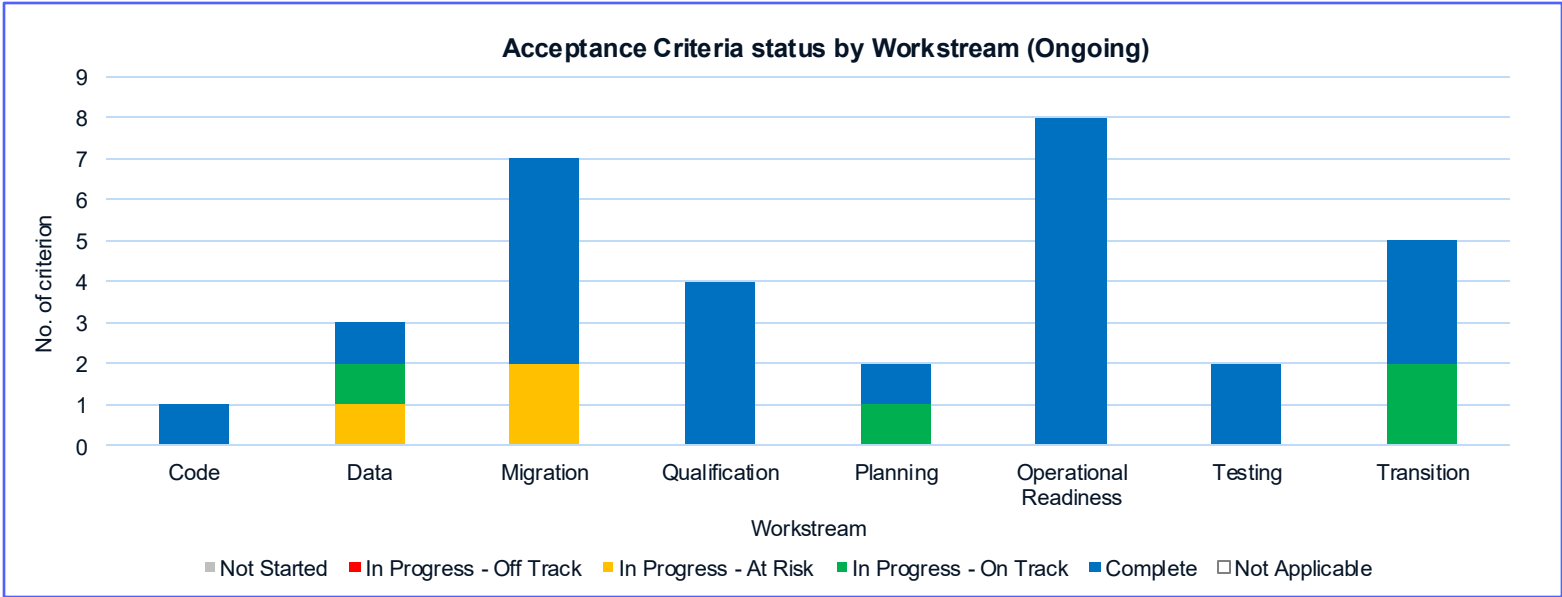
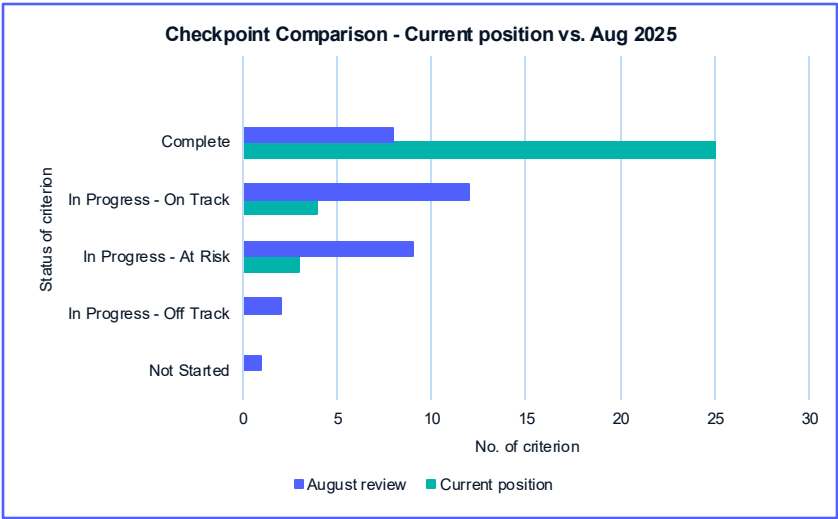
Complication

- There remains a **moderate** level of risk going into M10 due to:
 - Open issues with ISD (noting the impact of these is minor providing they are fixed soon after M10).
 - Central System stability – Helix Release 25.14.4 is required by 02/10 to deliver missing D Flows (D0043 and D0079) required for the SF Run.
 - Risk of technical issues across any of the central parties undertaking deployment activities this weekend.

Overview against the M10 Acceptance Criteria

Overview

- Across the M10 acceptance criteria, the Programme assesses 25 as complete, 4 on track and 3 at risk.
- Of the 3 at risk items, each is captured in the M10 work off plan and has no material impact on M10.
- 3 of the 'on track' items will be delivered by executing the M10 cutover weekend and the other is met via PSG with presentation of the work off plan itself.
- The Programme has marked 5 criteria (*Service Delivery Operating Model, M10 Risk Assessment, ELS arrangements, post-M10 roles and responsibilities and Qualification Operating Model*) as complete with accepted risks that must be monitored closely through the ELS and early Migration phases.
- The M10 Risk Assessment had previously been marked as 'Off Track'. The Programme believes that with delivery of the ISD files, subsequent load by LDSOs, Helix Release 25.14.3 and completion of VAS inspection activities the risk profile has reduced in line with the M10/M11 glidepath to a manageable position to enable M10 to commence.
- Across the M10 Acceptance Criteria the Programme see no blockers to M10 at this point of time.



M10 Acceptance Criteria (1 of 3)

#	Workstream	Criterion	Evidence	Owners	Due Date	RAG (12/09/2025)	RAG (19/09/2025)	Path to Green / Associated Risks
1	Testing	End of SIT MVC testing	T1-TE-2000 (SIT Minimum Viable Cohort Complete (SIT Minimum Viable Cohort Test Exit Report Approved)) complete and approved.	All SIT Participants	22/08/2025	Complete	Complete	Approval @ SITAG on 15-Aug-25.
2	Testing	IPA M10 Assurance Report developed and agreed	IPA have undertaken assurance all necessary assurance activities ahead of M10 decision making. Findings have been developed and shared with the Programme.	IPA	19/09/2025	In Progress - On Track	Complete	M10 IPA report included in PSG papers for 19-Sep-25 meeting.
3	Qualification	Non-SIT LDSO Qualification Testing complete	T3-QU-0010 complete and approved by QAG.	LDSOs only	16/05/2025	Complete	Complete	Approved @ QAG on 22-May-25.
4	Qualification	A minimum of 1 supplier & required contracted agents are qualified and ready to operate under new MHHS arrangements	Confirmation from Code Bodies that at least 1 supplier, and the necessary contracted agents needed to support each market role, have been qualified to enter the market under new MHHS arrangements.	SIT Participants, Code Bodies	12/09/2025	Complete	Complete	Approved @ BSC PAB on 27-Aug-25.
5	Qualification	All LDSOs qualified	T2-QU-0500 approved at QAG - all LDSOs approved for qualification by BSC PAB and REC Manager.	LDSOs, Code Bodies	10/09/2025	Complete	Complete	Approved @ BSC PAB on 09-Sep-25.
6	Data	All pre-migration data cleanse activities complete	"Go/No-Go" decision obtained from MCAG, confirming that all data preparation activities needed to commence M10 cutover have been completed	Programme Participants	22/09/2025	In Progress - On Track	In Progress - On Track	Final declaration confirming completion of the M10 Data Cleanse Plan is provided on 22/09, as per plan. Closure Report to be presented to MCAG hereafter.
7	Data	All data migration activities set out in the cutover plan complete	All data has been loaded into central systems as part of the cutover to M10.	Programme Participants	24/09/2025	In Progress – At Risk	In Progress – At Risk	A fix will need to occur prior to M11 to populate the Domestic Premises Indicator for a very small number of MPANs. The Programme is currently working with LDSOs to understand what this fix should be. Based on reporting received to date, the number of MPANs impacted is very low (less than 50 in total) and a simple manual update will be required. This would have no impact until an MPAN is migrated.
8	Data	ISD fully populated by Elexon	Confirmation from Elexon that all ISD data has been fully populated as part of cutover to M10.	Elexon	22/09/2025	In Progress – At Risk	Complete	Declarations received from all LDSOs on 15/09 confirming that ISD files have been loaded into MPRS.
9	Code	Significant Code Review Powers (SCR) enacted by Ofgem (M7) and updates to regulatory code ready to be implemented at M8	T2-RE-0600 approved by Ofgem and SCR powers enacted (M7) and code changes approved ahead of M8.	Ofgem	11/12/2024	Complete	Complete	Approved by Ofgem in Dec-24.
10	Migration	Migration Schedule approved	Migration Schedule approved at PSG.	Programme	19/08/2025	Complete	Complete	Approved @ MCAG on 22-Jul-25
11	Migration	Migration Framework approved	Migration Framework approved at MCAG.	Programme	30/04/2025	Complete	Complete	Approved @ MCAG on 29-Apr-25
12	Migration	Migration Control Centre (MCC) delegation of authority approved	MCC DoA agreed with MCAG.	Programme	30/04/2025	Complete	Complete	Approved @ MCAG on 29-Apr-25
13	Migration	Migration incentives implemented	Migration incentives agreed and implemented.	Programme	30/04/2025	In Progress - At Risk	In Progress - At Risk	Elexon in progress of finalising proposal for Mod P487 to Ofgem. Due to be submitted in Dec-25. Not a blocker for M10. <i>The Programme accepts this risk and acknowledges existing enforcement incentive and work in progress on additional incentives.</i>

M10 Acceptance Criteria (2 of 3)

#	Workstream	Criterion	Evidence	Owners	Due date	RAG (12/09/2025)	RAG (19/09/2025)	Path to Green / Associated Risks
14	Migration	MCC tested and ready to operate	LDP assurance of MCC readiness for managing migration.	Programme	19/09/2025	In Progress - On Track	Complete	Approved @ MCAG on 11/09.
15	Transition	Service Delivery Operating Model in place	Risk-based assurance of Programme Participants M10 operational readiness complete and outputs shared with Programme.	LDP	19/09/2025	In Progress - At Risk	Complete	Declaration from Elexon received self-certifying Service Delivery Operating Model and ELS Model are in place and operational. <i>The Programme retains risk regarding service management processes but accepts this risk and acknowledges work done by Elexon to establish the Service Management Model. Performance will to be monitored throughout ELS.</i>
16	Transition	Service Delivery Operating Model in place (Self-Certification)	LDSOs and Central Parties have self-certified that their service management operating models are in place and ready.	LDSOs, Central Parties	03/07/2025	In Progress - At Risk	Complete	Self-certifications provided by all M10 ready parties confirming Service Management and ELS/Hypercare arrangements in place.
17	Transition	Early Life Support Model defined	T3-MI-0033 complete and approved by MCAG.	Programme	31/03/2025	Complete	Complete	Approved @ MCAG on 29-Apr-25
18	Transition	Early Life Support Model arrangements in place and operational	Risk-based assurance of Programme Participants ELS arrangements by LDP and outputs shared with Programme.	All SIT Participants	12/09/2025	In Progress - At Risk	Complete	Declaration from Elexon received self-certifying Service Delivery Operating Model and ELS Model are in place and operational. <i>The Programme retains risk regarding service management processes but accepts this risk and acknowledges work done by Elexon to establish the Service Management Model. Performance will to be monitored throughout ELS.</i>
19	Transition	Early Life Support Model arrangements in place and operational (Self-Certification)	LDSOs and Central Parties have self-certified that early life support models across people and process are in place and ready.	LDSOs, Central Parties	12/09/2025	In Progress - On Track	Complete	Self-certifications provided by all M10 ready parties confirming Service Management and ELS/Hypercare arrangements in place.
20	Transition	M10/M11 Cutover Plan in place	SRO assurance that approved cutover plan is in place and ready to operate.	Programme	28/05/2024	Complete	Complete	Approved @ MCAG on 22-Jul-25
21	Transition	Central Programme Party Cutover Plans in place	Risk-based assurance of Programme Participants M10 readiness complete by LDP and outputs shared with Programme.	Central Programme Parties	15/07/2025	Complete	Complete	Approved @ MCAG on 22-Jul-25 as part of the consolidated cutover plan.
22	Transition	Production environment in place for LDSOs and Central Parties	Confirmation from all LDSOs and Central Parties that their Production environment arrangements are in place (activity will differ participant to participant).	All SIT Participants	22/09/2025	In Progress - On Track	In Progress - On Track	Declaration from all M10 Parties to be provided on 22-Sep-25 following completion of M10 cutover weekend.
23	Transition	Service activation complete to DIP Production environment for Central Parties and LDSOs	All connectivity proving and DIP onboarding activities have completed in preparation for cutover to commence. DIP operational and participants onboarded.	All SIT Participants	05/09/2025	In Progress - On Track	Complete	Service Activation for M10 Parties confirmed as completed by Elexon via M10 readiness tracking processes.
24	Transition	Cutover Plan executed	TORWG have confirmed that all cutover plan activities scheduled for cutover weekend have been completed.	LDP	23/09/2025	In Progress - At Risk	In Progress - On Track	ISD load complete and Helix Release 25.14.3 deployed. Criterion to be met upon successful execution of cutover weekend.

M10 Acceptance Criteria (3 of 3)

#	Workstream	Criterion	Evidence	Owners	Due date	RAG (12/09/2025)	RAG (19/09/2025)	Path to Green / Associated Risks
25	Planning	M10 Risk Assessment undertaken	A review of disparate work off items and plans is completed to assess the aggregated level of risk associated with M10 decision making. Findings presented back to the Programme.	LDP	03/09/2025	In Progress - Off Track	Complete	Delivery of M10/M11 glidepath covering DIP onboarding, ISD load, VAS inspection, Helix Release 25.14.3 is on track, reducing risk level to M10 to manageable 'Amber' status. <i>The Programme believes the current risk level of the Programme is manageable at M10. Appropriate declarations have been provided and a work off plan set out to enable M10 to proceed.</i>
26	Planning	Roles and responsibilities post-M10 agreed and accepted	Acceptance of enduring processes, roles and responsibilities for central parties, programme and code bodies.	Code Bodies, LDSOs, Central Parties	05/09/2025	In Progress - At Risk	Complete	Declaration from Elexon received self-certifying Service Delivery Operating Model and ELS Model are in place and operational. Programme retains concern regarding capacity of Elexon team to deliver post-M10 responsibilities when MPAN volumes ramp up during migration. <i>The Programme accepts this risk and acknowledges work done by Elexon to establish the Service Management Model. Performance will to be monitored throughout ELS.</i>
27	Planning	M10 Work off plan agreed (if required)	Any outstanding M10 delivery activities, that are not detrimental to M10 decision making, have clear and agreed action plans and form a single M10 work off plan.	LDP	19/09/2025	In Progress - At Risk	In Progress – On Track	Final M10 Work-Off Plan to be presented at PSG on 19-Sep-25.
28	Qualification	Qualification Operating Model in place and operational for all post-M10 activities	The qualification processes have been demonstrated as part of the M10 qualification to be suitable and scalable to support qualification at scale needed beyond M10. BSC PAB has acknowledged and accepted their role and responsibilities in supporting the Qualification timelines and activities set out by the Code Bodies in the Qualification Approach and Plan. Risk based assurance is undertaken by the Programme and confirms Programme Qualification processes are understood and accepted by BSC PAB.	LDP Code Bodies BSC PAB	19/09/2025	In Progress - On Track	Complete	Processes have been refined based on progress and successful outcome from Pathway 2 and 3 qualification demonstrate robustness of process and engagement with PAB to date. Programme believes, and accepts, there is a minor risk that current resourcing assumptions might need to be revisited to support increased qualification volumes through S&A Qualification Waves.
29	Operational Readiness	Programme Governance updated to reflect required changes to support Programme delivery post-M10.	A review of the Governance Framework and structure has been completed by the Programme and proposed changes necessary to support delivery of the Programme after M10 has been set out and agreed at PSG.	Programme	01/07/2025	Complete	Complete	Approved @ PSG on 03-Sept-25.
30	Migration	All Suppliers and Agents have made the necessary changes to support losing an MPAN via the Forward Migration Process and gaining an MPAN via the Reverse Migration Process.	Active confirmation from all Programme Participants that these changes have been implemented	Programme Participants Code Bodies	19/09/2025	In Progress - At Risk	In Progress – At Risk	1 supplier and 2 MOAs have highlighted their non-compliance with Code Bodies. Code Bodies are managing next steps in coordination with parties and Ofgem. This is not a blocker for M10 and remedial plan has been requested by Code Bodies showing how compliance is achieved by M11.
31	Migration	Performance Assurance measures are understood and in place to maintain BAU performance during the Migration period.	Settlement performance thresholds have been set out and agreed by all stakeholders, reporting mechanisms have been defined and there is a clear escalation process in place between PAB and Migration team.	Programme Code Bodies BSC PAB	12/09/2025	Complete	Complete	Set out and agreed @ BSC PAB on 30-Jul-25.
32	Operational Readiness	Programme monitoring, assurance and escalation process for beyond M10 is in place and operational	The Programme, Elexon and PAB have actively communicated clear monitoring and reporting processes, assurance activities and escalation routes needed to support the central systems operating, while migration and qualification phases progress.	Programme Elexon BSC PAB	12/09/2025	Complete	Complete	Set out and agreed @ BSC PAB on 30-Jul-25.

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Accepted Risks – M10 Acceptance Criteria

Overview

- There are 5 M10 Acceptance Criteria that the Programme has marked as complete on the basis that these are accepted risks that can be managed beyond M10.
- The activities needed to meet the criteria have been achieved; however, the Programme believes there is risk associated with them that may mean further changes or mitigations are required after M10.
- These risks are captured in the MHHS RAID Log and will be managed through the formal RAID process.

#	Workstream	Criterion	Owners	Due date	RAG (12/09/2025)	RAG (19/09/2025)	Path to Green / Associated Risks
15	Transition	Service Delivery Operating Model in place	LDP	19/09/2025	In Progress - At Risk	Complete	Declaration from Elexon received self-certifying Service Delivery Operating Model and ELS Model are in place and operational. <i>The Programme retains risk regarding service management processes but accepts this risk and acknowledges work done by Elexon to establish the Service Management Model. Performance will to be monitored throughout ELS.</i>
18	Transition	Early Life Support Model arrangements in place and operational	All SIT Participants	12/09/2025	In Progress - At Risk	Complete	Declaration from Elexon received self-certifying Service Delivery Operating Model and ELS Model are in place and operational. <i>The Programme retains risk regarding service management processes but accepts this risk and acknowledges work done by Elexon to establish the Service Management Model. Performance will to be monitored throughout ELS.</i>
26	Planning	Roles and responsibilities post-M10 agreed and accepted	Code Bodies, LDSOs, Central Parties	05/09/2025	In Progress - At Risk	Complete	Declaration from Elexon received self-certifying Service Delivery Operating Model and ELS Model are in place and operational. Programme retains concern regarding capacity of Elexon team to deliver post-M10 responsibilities when MPAN volumes ramp up during migration. <i>The Programme accepts this risk and acknowledges work done by Elexon to establish the Service Management Model. Performance will to be monitored throughout ELS.</i>
28	Qualification	Qualification Operating Model in place and operational for all post-M10 activities	LDP Code Bodies BSC PAB	19/09/2025	In Progress - On Track	Complete	Processes have been refined based on progress and successful outcome from Pathway 2 and 3 qualification demonstrate robustness of process and engagement with PAB to date. <i>Programme believes, and accepts, there is a minor risk that current resourcing assumptions might need to be revisited to support increased qualification volumes through S&A Qualification Waves.</i>
25	Planning	M10 Risk Assessment undertaken	LDP	03/09/2025	In Progress - Off Track	Complete	Delivery of M10/M11 glidepath covering DIP onboarding, ISD load, VAS inspection, Helix Release 25.14.3 is on track, reducing risk level to M10 to manageable ' Amber ' status. <i>The Programme believes the current risk level of the Programme is manageable at M10. Appropriate declarations have been provided and a work off plan set out to enable M10 to proceed.</i>

Open Criteria (1 of 2) – met with delivery of M10 Cutover weekend

Overview

- 4 M10 Acceptance Criteria remain open.
- 1 will not be met until PSG on 19-Sep-25 (M10 Work Off Plan agreed) and 3 will not be met until completion of the M10 Cutover Plan.
- This is as per plan, as final activities or declarations are not expected until completion of the M10 Cutover weekend.
- When PSG next convenes on 24-Sep-25, these are expected to be complete.

#	Workstream	Criterion	Evidence	Owners	Due date	RAG (12/09/2025)	RAG (19/09/2025)	Path to Green / Associated Risks
6	Data	All pre-migration data cleanse activities complete	"Go/No-Go" decision obtained from MCAG, confirming that all data preparation activities needed to commence M10 cutover have been completed	Programme Participants	22/09/2025	In Progress - On Track	In Progress - On Track	Final declaration confirming completion of the M10 Data Cleanse Plan is provided on 22/09, as per plan. Closure Report to be presented to MCAG hereafter.
22	Transition	Production environment in place for LDSOs and Central Parties	Confirmation from all LDSOs and Central Parties that their Production environment arrangements are in place (activity will differ participant to participant).	All SIT Participants	22/09/2025	In Progress - On Track	In Progress – On Track	Declaration from all M10 Parties to be provided on 22-Sep-25 following completion of M10 cutover weekend.
24	Transition	Cutover Plan executed	TORWG have confirmed that all cutover plan activities scheduled for cutover weekend have been completed.	LDP	23/09/2025	In Progress – At Risk	In Progress – On Track	ISD load complete and Helix Release 25.14.3 deployed. Criterion to be met upon successful execution of cutover weekend.
27	Planning	M10 Work-Off plan agreed (if required)	Any outstanding M10 delivery activities, that are not detrimental to M10 decision making, have clear and agreed action plans and form a single M10 work-off plan.	LDP	19/09/2025	In Progress - At Risk	In Progress – On Track	Final M10 Work-Off Plan to be presented at PSG on 19-Sep-25.

Open Criteria (2 of 2) – Delivered through agreed work off plan

Overview

- 3 M10 Acceptance Criteria remain open with work-off plans in place.
- These work-offs do not pose material risk to delivery of M10 and would be 'conditionally met' upon approval of the M10 Work Off Plan.
- Work Off Plans with allocated owners are in place to ensure each criteria is met in timely manner.

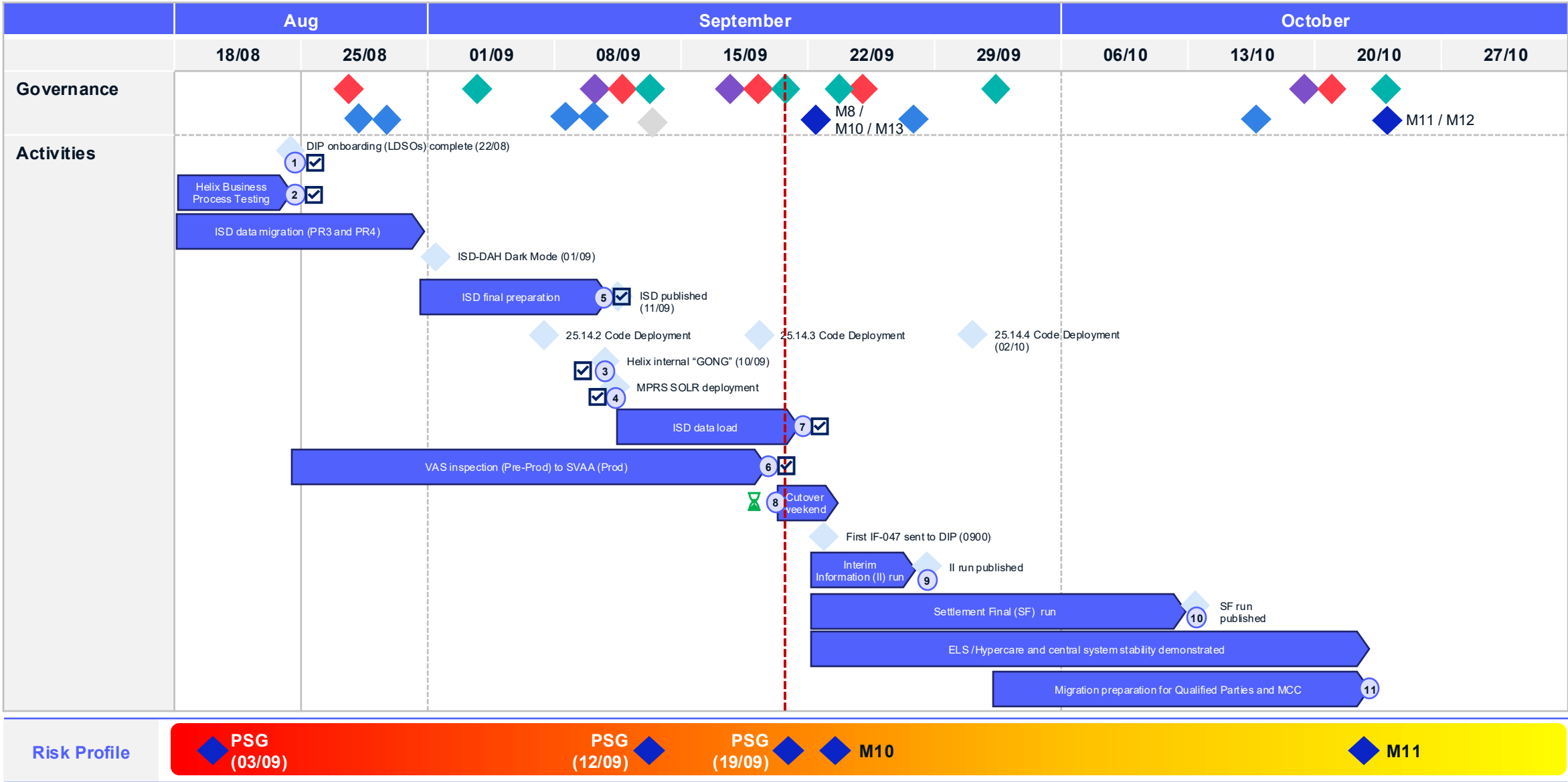
#	Workstream	Criterion	Evidence	Owners	Due Date	RAG (12/09/2025)	RAG (19/09/2025)	Path to Green / Associated Risks
7	Data	All data migration activities set out in the cutover plan complete	All data has been loaded into central systems as part of the cutover to M10.	Programme Participants	24/09/2025	In Progress – At Risk	In Progress – At Risk	A fix will need to occur prior to M11 to populate the Domestic Premises Indicator for a very small number of MPANs. The Programme is currently working with LDSOs to understand what this fix should be. Based on reporting received to date, the number of MPANs impacted is very low (less than 50 in total) and a simple manual update will be required. This would have no impact until an MPAN is migrated.
13	Migration	Migration incentives implemented	Migration incentives agreed and implemented.	Programme	30/04/2025	In Progress - At Risk	In Progress - At Risk	Elexon in progress of finalising proposal for Mod P487 to Ofgem. Due to be submitted in Dec-25. Not a blocker for M10. <i>The Programme accepts this risk and acknowledges existing enforcement incentive and work in progress on additional incentives.</i>
30	Migration	All Suppliers and Agents have made the necessary changes to support losing an MPAN via the Forward Migration Process and gaining an MPAN via the Reverse Migration Process.	Active confirmation from all Programme Participants that these changes have been implemented	Programme Participants Code Bodies	19/09/2025	In Progress - At Risk	In Progress – At Risk	1 supplier and 2 MOAs have highlighted their non-compliance with Code Bodies. Code Bodies are managing next steps in coordination with parties and Ofgem. This is not a blocker for M10 and remedial plan has been requested by Code Bodies showing how compliance is achieved by M11.

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Risk glidepath to M10 and M11 – mitigating actions and contingency plans

No.	Action	Mitigation	Contingency	Associated Risk ID	Owner(s)	Due Date
1	LDSOs are onboarded to DIP	LDSO onboarding brought forward to August and decoupled from Supplier and Agent onboarding	If an LDSO is late – cutover proceeds. LDSO has time to onboard before later Go-Live decisions.	R1121, R839, R1137	DIP Manager	Complete
2	Helix Internal Testing is complete; Helix Service Activation GoNG	No known mitigation	Use Helix contingency ISD load activity (PR4) and delay Helix Service Activation GoNG declaration to Programme to 29-Aug	R1152, R1137, R839	Helix	Complete
3	Helix internal “GoNG” – Helix declaration to Programme	No known mitigation	If Elexon No Go - Programme, Ofgem discussion required for M10	R1137, R1152	Helix	Complete (w/ conditions)
4	MPRS SoLR patch is deployed by LDSOs	No known mitigation	Patch is deployed after as soon as possible after M10 and before M11	R1156	St Clements, LDSOs	Complete
5	ISD files are published	Early ‘mock’ file to be shared with LDSOs by 01/09 to allow for early format and quality checks	- SFTP mechanism in place to allow M10 parties to access ISD If ISD cannot be made available – Programme, Ofgem discussion required for M10	R1156	Helix	Complete
6	VAS inspection against SVAA system	Further Helix internal business process testing is being executed	All M10 ready parties go live but legacy settlement processes remain	R1103, R1152	Helix	Complete
7	ISD Data Load complete	7-day window from 11/09 – 19/09 to load ISD files	- If LDSO is late – M10 proceeds. LDSO updates MPRS feature switch to later M10 date. Suppliers directed not to migrate MPANs belonging to LDSO. - If Supplier or Agent – resolution plan to be M11 ready submitted to Programme	R1144	All M10 Parties	Complete
8	M10 Cutover Weekend “GoNG”	- Weekly Cutover Progress Reporting - GLIG reporting - Additional governance meetings for early intervention	- Any late Non-Helix parties submit resolution plans to go live - If Helix (incl. 25.14.3 build complete), all other central systems go live but legacy settlement processes remain (subject to feasibility) – Programme, Ofgem discussion required for M10	R1152, R1137, R839, R1151	Programme (PSG)	19-Sep-25 (WIP)
9	Interim Information (II) Run	VAS/SVAA inspection exercise should validate new vs legacy outputs and identify any discrepancies	Not due until WD4 post M10, providing time to address any issues before industry impact	R1136, R1082	Elexon	25-Sep-25
10	Settlement Final (SF) Run	VAS/SVAA inspection exercise should validate new vs legacy outputs and identify any discrepancies	Not due until WD15 post M10, providing time to address any issues before industry impact	R1136	Elexon	13-Oct-25
11	Qualified Parties M11-ready	Readiness for M11 tracked via Programme and MCC	If a PP is not ready, there will be a Migration Schedule update	R1110, R897	All M10 Parties	17-Oct-25

Risk glidepath to M10 and M11 – reducing the risk profile



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Progress of outstanding work items

- There were 3 items that were signposted as outstanding work items at MCAG on 11-Sep-25. These were activities that either (a) needed to be completed by M10 or were targeted for completion by M10.
- If not delivered they would impact M10 viability (in the case of items 1 and 2) or would need to be added to the M10 Work-Off Plan (in the case of item 3).
- As of 19-Sep-25, items 1 and 2 have been confirmed as complete.
- The Settlement Service Continuity Plan is still being reviewed internally with Elexon and will now be published after M10 and has been added as a work-off item.

#	Work item	Due date	Owner	Status
1	Fix of Severity 1 impacting settlement runs and D0082 in Release 25.14.3	18-Sep-25	Elexon	Complete
2	ISD load complete <i>(dependent on publishing on 11-Sep-25)</i>	19-Sep-25	LDSOs	Complete
3**	Elexon to publish Settlement Service Continuity Plan (SSCP) in line with conditions in Elexon GONG	22-Sep-25	Elexon	Complete
4	Data Cleanse Report finalised <i>(once data cleanse plan is completed on cutover weekend)</i>	Pre-M11	Programme	Open <i>(to be approved with MCAG post-M10 as planned)</i>
5***	Contingency Plan 1 confirmed as viable if Helix Central Services are not able to be deployed over M10 Cutover weekend	19-Sep-25	Programme	Complete

***Specific date to be confirmed**

****Added since MCAG (11-Sep-25)**

*****Added since PSG (12-Sep-25)**

M10 Work-Off Plan

#	Work item	Due date	Owner
1	Deployment of missing D Flows (D0043 and D0079) in Release 25.14.4	02-Oct-25	Elxon
2	Delivery of deferred P Flows (P0275, P0276 and P0277)	Mar-26*	Elxon
3	Missing D Flows in Code Drafting (D0164, D0394, D0395) incorporated into regulatory code	Pre-M11	Programme
4	Patch (or manual fix) to address final DPI exceptions identified as part of the LDSO data migration activities completed	Pre-M11	St Clements LDSOs
5	Decision provided on migration incentives (Mod P487)	Q1 2026*	Ofgem
6	Outstanding SAT testing for M16 transition	Q1 2026*	Elxon
7	Outstanding Helix SIT-Ops PIT work-off plan items	17-Oct-25	Elxon
8**	Missing D Flows in Code Drafting (D354, D355 and D256 from DTC and DTS) to be incorporated	Pre-M11	Programme
9***	Publish Settlement Assurance Testing (SAT) Closure Report	26-Oct-25	Elxon
10***	Return to compliance for 3 Programme Participants who have declared M10 system changes required to support forward/reverse migration will not be in place by M10	22-Oct-25	Code Bodies Programme Parties

****Specific date to be confirmed***

*****Added since MCAG (11-Sep-25)***

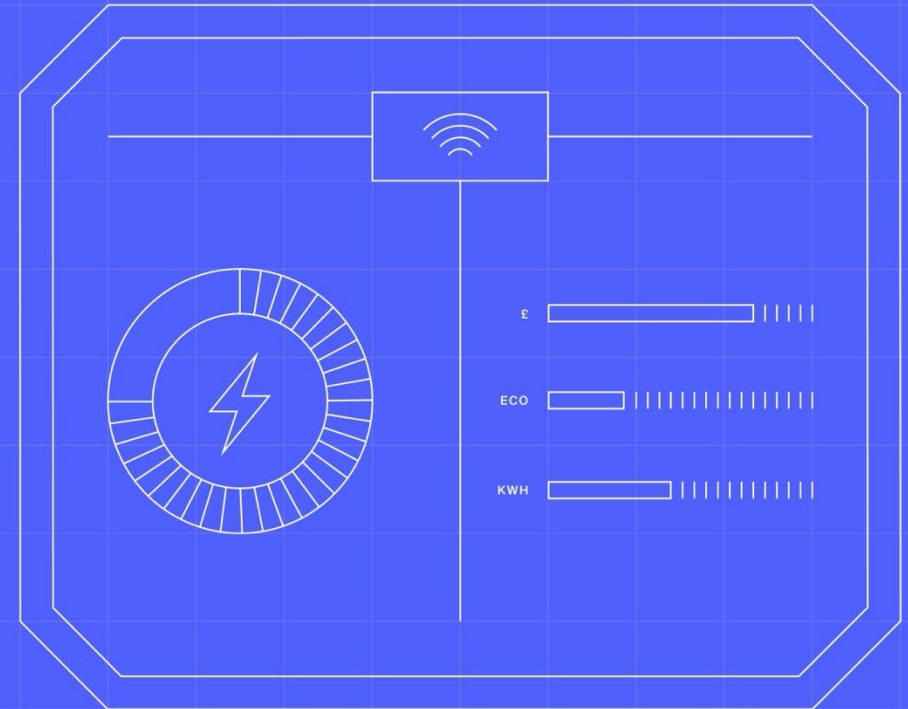
******Added since PSG (12-Sep-25)***

Helix Conditional Work-Off Items

INFORMATION: Outline of Helix Conditional Work-Off Items

Elexon

0 mins (Taken as read)



Conditional Work Off Items

The following conditions have been signed-off, on 10th September, by Helen Adey, Steve Page, Victoria Moxham, and Anthony Riding (Helix Directors)

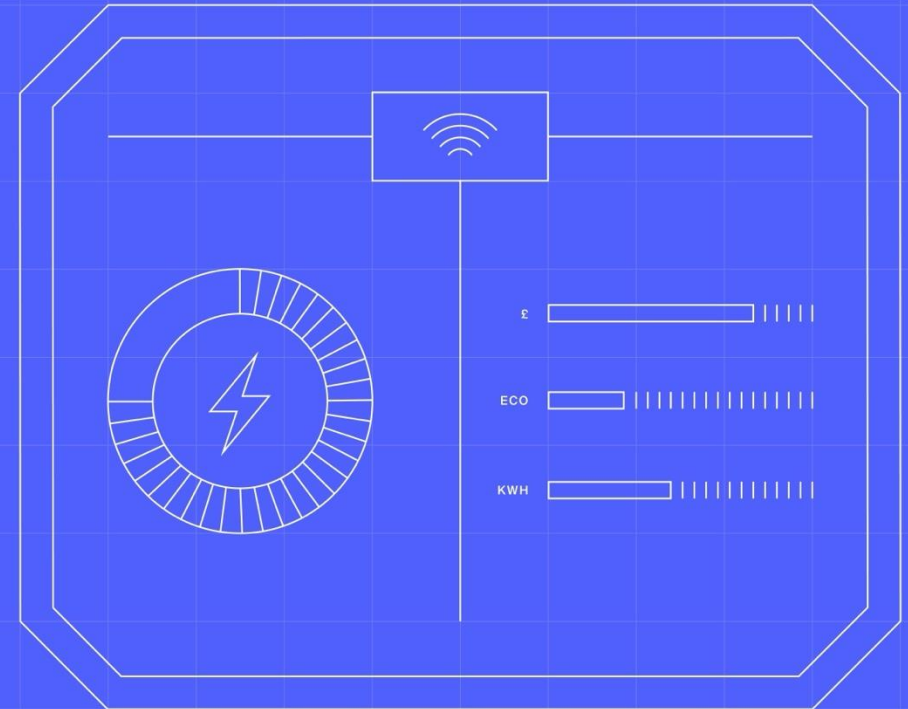
	Condition	Target date	Required by	Owner	Evidence	Status
1	D-Flow D0082 is released to Production prior to M10	18 th September	20 th September	Tom Paterson	Bug 292728 : WP4: D0082 implementation by DAH	
2	Defect ID 293527: "Change Run Number Validation Logic on the DA incoming files" is released to Production prior to M10	18 th September	20 th September	Tom Paterson	Bug 293527 : WP4: Change Run Number Validation Logic on the DA incoming files	
3	Defect ID 290533: "Extraction of time periods vs. entity Clock Time Change"	18 th September	20 th September	Tom Paterson	Bug 290533 : [DEV] Extraction of time periods vs. entity Clock Time Change	
4	Publication of remaining Simple Guides and Guidance	19 th September	20 th September	Jo Hill	<i>Statement from Lawrence Jones</i>	
5	Completion of a successful Major Incident Management incident rehearsal and publication of initial Elmbridge BC documentation	18 th September	20 th September	John Abbott	<i>Test Update and Forward Plan Statement</i> <i>Elmbridge Document Received</i>	
6	Cutover communication approach and plan prepared and agreed between Elexon Communications and MHHSP team	18 th September	20 th September	Jess McGoverne	<i>Communication Table</i>	
7	Laptop access for PMP team for management of LLF's both in office and work from home in place	18 th September	20 th September	Anthony French	<i>Confirmation of successful test by users</i>	
8	D0043 released to Production in advance of first use on 13 October	2 nd October	10 th October	Tom Paterson		
9	D0079 released to Production in advance of first use on 13 October	2 nd October	10 th October	Tom Paterson		
10	Publication of Final exit report for Cutover Integration Testing	9 th October	17 th October	Santosh Vasudevan	<i>Exit report</i>	
11	Publication and sign-off of revised enterprise Data Governance risks for M11, and revised Access Management Assessment and Access Control Plans for Helix systems	15 th October	22 nd October	Richard Owen		

IPA view of Current M10 Status

INFORMATION: IPA view of of M10 Progress and risks

IPA

10 mins





MHHS IPA

IPA M10 Readiness update for ePSG on 19 September 2025



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18 September 2025

M10 Readiness Update – Executive Summary

Background and purpose

We presented our M10 Readiness Assessment (dated 4 September 2025) to the Programme Steering Group (PSG) on 12 September 2025. The report recommended that the end-to-end Programme could proceed towards the cutover weekend, subject to satisfactory progress on mitigation plans for key risks and issues, and no new significant issues arising. Since 4 September 2025, the IPA has continued to monitor progress against mitigation plans and other activities required for M10. **This paper provides our updated view of M10 readiness for the PSG meeting on 19 September 2025**, where a decision will be made on whether to proceed with the cutover weekend scheduled for 20–21 September 2025.

Key messages as of 17 September 2025

Overall, we consider **the Programme can proceed to the cutover weekend, contingent on continued progress with mitigation plans for previously reported risks and issues, and no new significant issues arising**. Confidence in readiness to achieve M10 on 22 September 2025 has increased based on progress against the mitigation plans and other activities required for M10. The cutover is inherently complex and will require ongoing daily monitoring to enable contingency plans to be enacted if needed, and post M10 work-off plans need to be finalised and tracked to completion. Confidence points observed since our M10 Readiness Assessment on 4 September 2025 include:

- A 'Conditional Go' decision was taken at the Elexon Go/No-Go meeting on 10 September 2025, with a set of conditions, documented as a work-off plan, that were agreed and shared through MHSP governance. No blockers for readiness were raised by Programme Participants at the TORWG, MCAG and PSG meetings during w/c 8 September 2025.
- The Industry Standing Data (ISD) Catalogue was published on 11 September 2025. While 24 incidents have been raised, Helix and the Central Programme Team have confirmed no M10 blockers and where fixes are required prior to M10, these are due to be deployed by Helix on 18 September 2025. All 27 LDSOs have confirmed successful data load.
- Previous Helix solution readiness issues in relation to outstanding D-flows and the Severity 1 incident raised on 4 September 2025 are reported to be on track against their resolution plans. Helix cutover activities continue to be on track against plan and no further Severity 1 or 2 incidents have been reported to date.
- Helix are reporting that no M10 blockers have been identified to date from VAS inspection activities.
- All participants required to be qualified for M10 have been successfully qualified via BSC PAB and REC Code Manager as per schedule.

Key activities to be completed before M10 to further strengthen confidence in readiness include continued progress against cutover plans and successful completion of planned Helix activities, the deployment of Release 25.14.3, VAS inspection, and finalisation of business continuity plan testing.

As reported at PSG on 12 September 2025, 10 of the 32 M10 Acceptance Criteria remained 'At Risk' and one was 'Off Track'. Currently, 29 criteria are expected to be fully met for the PSG on 24 September 2025, following completion of the cutover weekend, with three requiring work-off items post M10. These work-off items have been incorporated into the post-M10 work-off list to enable individual and collective risk assessment, with a finalised version of the list expected by 24 September 2025. For the criteria with post M10 work-off items, we recommend a governance approach of 'Met with work-off items', which are then clearly linked to the work-off plans.

Risk Themes and Key Confidence Points Update

The IPA has been tracking five key risk areas ahead of M10 and M11, relating either to risks within the end-to-end programme or inherent to the overall delivery approach. Since our last update to the PSG on 12 September 2025, we have tracked progress of key mitigation actions and the completion of key confidence points. The table below provides our updated assessment (as of 17 September) of progress in these key risk areas, along with the rationale to support current confidence levels. **As of 17 September, the trend is of increasing confidence across the five key risk areas, driven by recent key confidence points having been met ahead of M10.**

Risk Area	Risk Area Description	Key Confidence Points	Confidence Level			Rationale @17 September 2025
			4 Sep 25	17 Sep 25	Trend	
1. Helix Readiness for M10	M10 is delayed due to Elexon/Helix readiness issues or problems encountered during or prior to their cutover activities.	✓ Finalised Helix Cutover Plan and Runbook [Complete] ✓ LDSO confirmation of successful mock ISD file load [Complete] ✓ Helix and Industry confirmation of no further outstanding requirements [Complete] ✓ Industry validation of Helix plan to address missing D-flows [Complete] ✓ Elexon final Go / No Go decision [Complete] • VAS/SVAA Inspection [Ongoing to 16 September 2025] • Consistent execution of Helix Cutover to plan [Ongoing to 22 September 2025]	LOW	MEDIUM		The Severity 1 defect that reduced confidence on 4 September 2025 is on track to be fixed in Helix Release 25.14.3 on 18 September 2025. The plan for outstanding D-flows has now been validated by Programme Participants, and Elexon made a conditional go decision for cutover on 10 September 2025, enabling ISD publication. Confidence has increased, though risks remain due to the complexity of the Helix cutover and the need for successful deployment of the Release shortly before the cutover weekend.
2. Post-M10 issues	Issues are experienced post-M10 in the execution of legacy and/or MHHS settlement due to problems arising from the Helix cutover or with the Helix solution.	✓ Completion of Helix SAT and industry SIT including regression [Complete] ✓ Finalised Helix future system release notes [Complete] • VAS/SVAA Inspection [Ongoing to 16 September 2025] • Successful Helix releases [25.14.3 on 18 September 2025 and 25.14.4 on 2 October 2025] • Successful first settlement runs post-M10 [26 September 2025]	MEDIUM	MEDIUM		VAS/SVAA inspection is ongoing, and Helix reports indicate no M10 blockers have been identified to date. Confidence remains at medium due to inherent Cutover weekend complexity and planned Helix releases which could result in issues post-M10.

Confidence Point: ✓ Confidence point met

Confidence Level: HIGH / MEDIUM / LOW degree of confidence that risk is unlikely to impact M10 or M11

Confidence Trend:

 Increasing Confidence

 Maintaining Confidence

 Decreasing Confidence

Risk Themes and Key Confidence Points Update

Risk Area	Risk Area Description	Key Confidence Points	Confidence Level			Rationale @17 September 2025
			4 Sep 25	17 Sep 25	Trend	
3. Participant Readiness	A core capability provider (other than Helix), LDSO or Supplier experiences delays in cutover or other readiness activities (eg., DIP onboarding, ISD Data Load), resulting in either a delay to M10 or significant issues post go-live.	✓ Completion of DIP onboarding [Complete] ✓ Confirmation to PSG of Participant Readiness (e.g. consequential change / forward and reverse migration) [Complete] • LDSO confirmation of successful ISD file load [Partially Complete]* • GLIG MHHS Cutover reporting [Weekly to 19 September 2025] *No M10 blocking issues have been identified. 27 out of 27 LDSOs confirmed successful download and load to Central Programme Team.	MEDIUM	MEDIUM		The issue of one Participant not meeting the forward/reverse migration criterion by M10 has been escalated and is not expected to impact M10. Whilst initial indications are that this will also not impact M11, this needs to be confirmed. Successful ISD load has enabled LDSOs to stay on track with Cutover, further strengthening confidence in Participant Readiness for M10.
4. Qualification	All Participants required to be ready for M10 are not qualified in time through the PAB process.	✓ Qualification of Pathway 2 participants at PAB [Complete] ✓ Qualification of remaining LDSOs at PAB [Complete]	HIGH	COMPLETE	N/A	All participants required to be qualified for M10 have been successfully qualified via BSC PAB and REC Code Manager as per schedule.
5. Unexpected major incidents or events	Unexpected major incidents or external events occur that disrupt cutover or early operations (e.g., SOLR event, Azure Outage).	✓ Major incident management process established and tested as part of SIT Operations Testing [Complete] ✓ Finalised Disaster Recovery test [Complete] • Finalised Helix Business Continuity plan [18 September 2025] • Successful completion of Elexon Major incident Test [18 September 2025] • Issue Resolution Group established and tested [19 September 2025]	MEDIUM	MEDIUM		No new critical risks or issues have emerged since our last update. A consolidated Elexon Business Continuity Plan and completion of Major Incident Management testing are planned as conditional items from Elexon Go / No Go decision on 10 September 2025 and are key mitigations for unforeseen events.

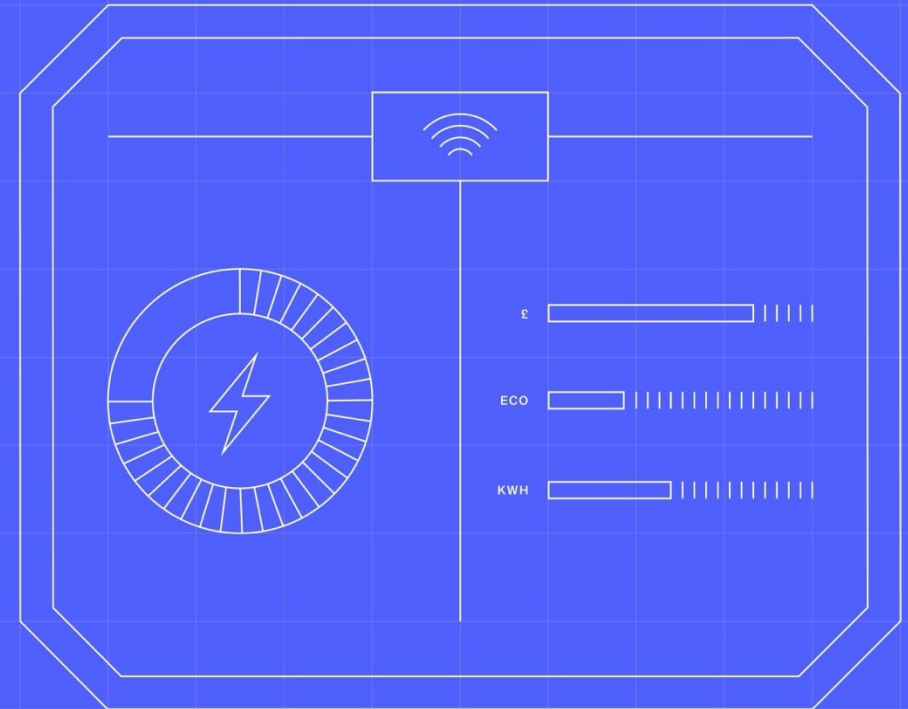
Cutover Comms and Next Steps

INFORMATION:

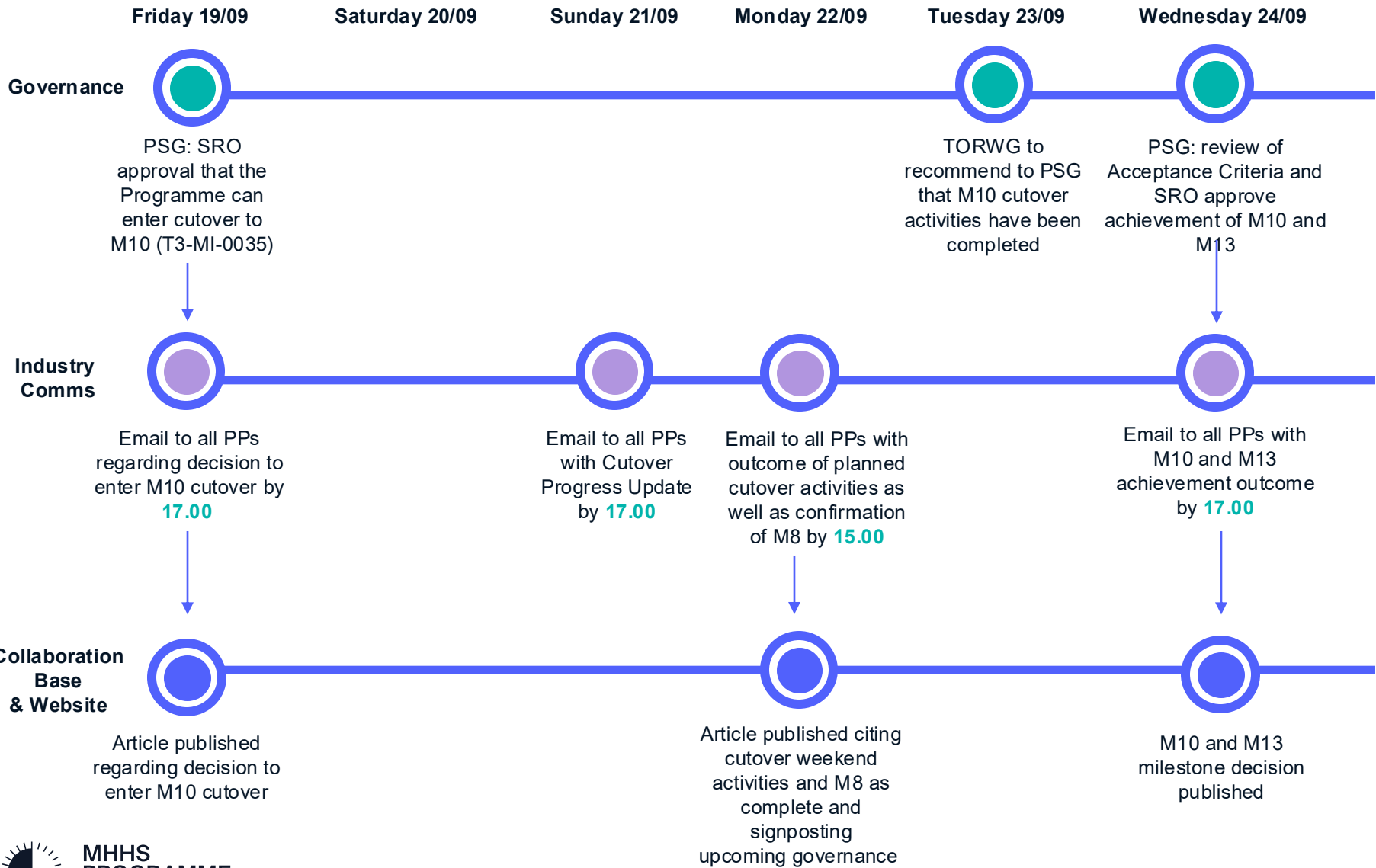
- Cutover Communications
- Next Steps

Programme (Lewis McKenzie)

10 mins



Communications Planning for M10 Cutover Weekend



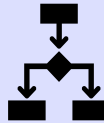
Communications Principles



Timely



Transparent



Governance Aligned

Note: The Programme will communicate with the IPA and Ofgem throughout the process in line with industry communication touchpoints.

Additionally, parallel comms will be taking place involving MHHS Operational Readiness and M10 Participants, as well as Central Party BAU communications.

Communications Planning for M10 Cutover Weekend

Date	Activity	Recipient	Comms Channel		
Friday 19 September	M10 cutover decision	MHHS Participants	• Email	• By 17.00	• PPC
	M10 cutover decision	MHHS Participants	• Website/Collaboration base	• By 17.00	• PPC/SRO
Sunday 21 September	M10 Cutover Progress Update	MHHS Participants	• Email	• By 17.00	• PPC
Monday 22 September	Operational Readiness confirmation	LDSOs	• Email	• By 09.05	• Operational Readiness Team
	M10 cutover planned activities outcome and next steps for M10 ratification. M8 confirmation.	MHHS Participants	• Email	• By 15.00	• PPC
	M10 cutover planned activities outcome and next steps for M10 ratification. M8 confirmation.	MHHS Participants	• Website/Collaboration base	• By 15.00	• PPC/SRO

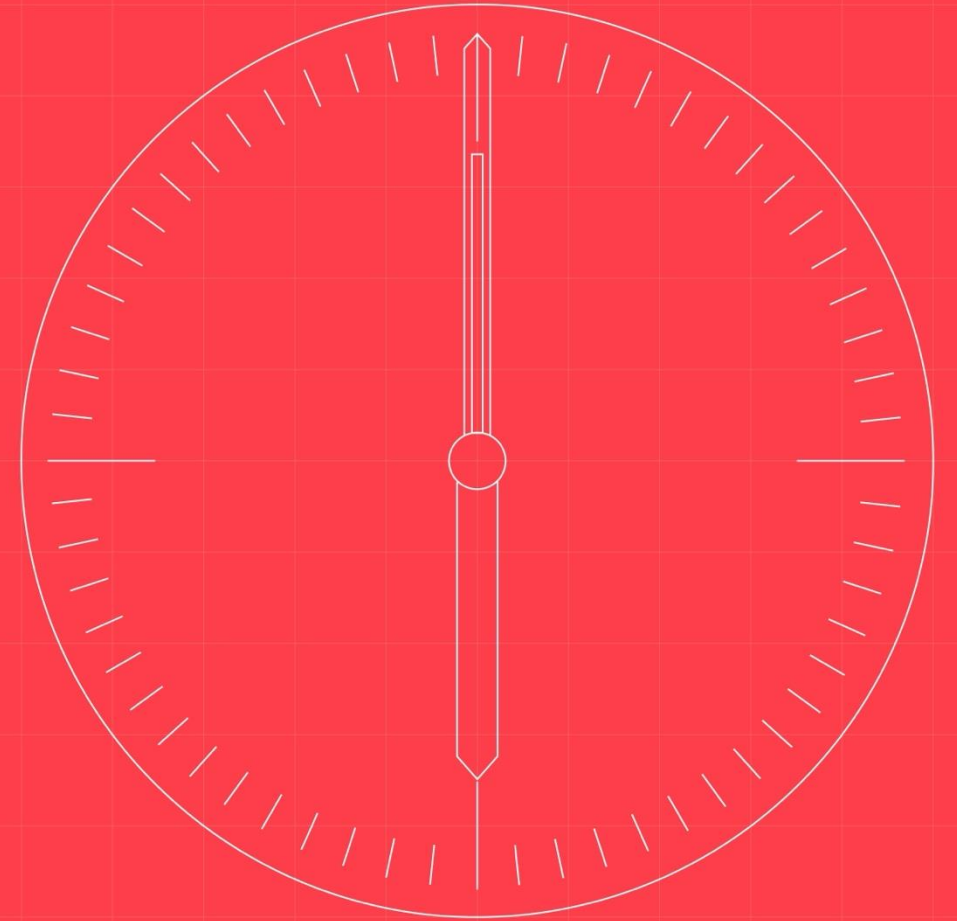
Note: The Programme will update the IPA and Ofgem on key decisions and progress in parallel with the above touchpoints.

Decision to approve T3-MI-0035

Decision: PSG to approve T3-MI-0035 (Confirm the Programme can enter M10)

Chair

10 mins



DECISION (T3-MI-0035): *Confirm the Programme can enter M10*

Next steps:

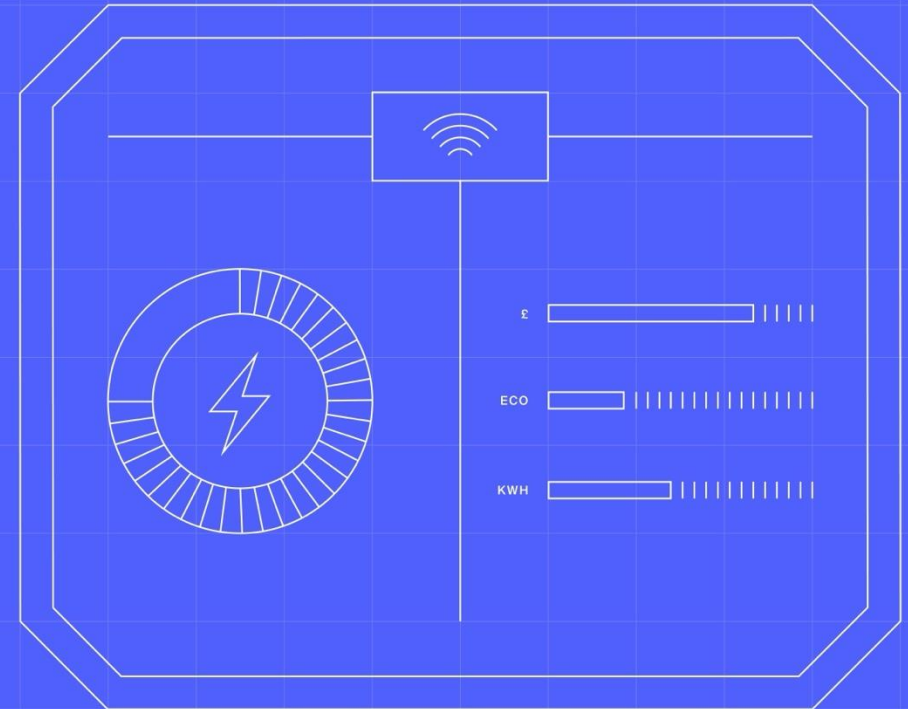
- M10 Cutover weekend activities will continue as planned
- A communication will be published to industry outlining the decision on next steps
- TORWG will meet, on 23/09, to confirm qualified parties and Central Parties are ready and recommend Programme moves to M10 in line with M10 Decision Choreography

Summary and Next Steps

INFORMATION: Summarise actions and decisions.
Look ahead to next meeting

Chair and Secretariat

5 mins



Summary and Next Steps

- 1. Confirm actions and decisions from meeting
- 2. Next PSG meeting:
 - 1. **24 September (ePSG)**
 - 2. **01 October 2025 10:00 – 12:30 (virtual)**

Meeting dates	24 September (Extraordinary)	01 October 2025
Relevant milestones or activities	• T3-MI-0048	
Agenda items	Decision for PSG approve milestones: • T1-MI-1000: Central Systems ready for migrating MPANs (M10) • T1-MI-2000: Load Shaping Service switched on (M13) • T3-MI-0047: M10 Acceptance Criteria Ratification • T3-MI-0048: Review the M10 Acceptance Criteria and confirm M13 has completed • Control Point 3 / 4	• Ofgem Messaging • Programme Change Requests • M10 Update • M11 Readiness • Qualification Progress • ELS/Hypercare Readiness Update • Migration Update
Standing items	• Summary and Next Steps	• Minutes and Actions • Programme Reporting • Delivery Dashboards • Summary and Next Steps

Thank you



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated